



May 08, 2020

MEMORANDUM NO. 2020-027

TO : ALL ELECTRIC COOPERATIVES

SUBJECT : ERC Advisory on Waiver of Interest and Surcharges on Deferred Bills Falling Due During the Period of Enhanced Community Quarantine

It has come to our attention that certain Electric Cooperatives (ECs) have failed and continue to fail to follow the directives of the Energy Regulatory Commission (ERC) in giving electricity customers a grace period through the deferment of their electricity bill falling due within the period of the Enhanced Community Quarantine (ECQ), without interest, late payment fees and surcharges.

We reiterate the ERC Advisory dated April 15, 2020, which reads, in part, as follows:

"In view of the national government's extension of the Enhanced Community Quarantine (ECQ) until 30 April 2020, (with further extension to May 15, 2020) the ERC hereby issues the following directives to guide the electric power industry stakeholders:

x x x

*6. All Distribution Utilities (DUs) and Retail Electricity Suppliers (RES) are directed to provide a grace period to all captive and contestable customers through the deferment of their electricity bill falling due within the period of the ECQ or from 16 March to 30 April 2020, **without interest, penalties, fees and other charges**; (Emphasis supplied)*

The cumulative amount of electricity bills that was supposed to have fallen due during the ECQ shall be amortized in four (4) equal monthly installments, payable in the four (4) succeeding billing months following the end of the ECQ. This shall be reflected as a separate item in the electricity bill due on those succeeding months, provided that the first billing due date following the ECQ shall be no earlier than 15 May 2020."

In this regard, please be reminded that the NEA will strictly monitor the compliance of ECs with this ERC Advisory. In this time of trial, the welfare of our member-consumer-owners is of utmost importance. The waiver of interest, penalties, fees and other charges on the deferred bills falling due within the period of ECQ will serve as a means of assisting them and will go a long way in easing the burden placed upon them by this ongoing pandemic.

For your guidance and strict compliance.

EDGARDO R. MASONGSONG
Administrator

NATIONAL ELECTRIFICATION
ADMINISTRATION
Office of the Administrator



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